

**JayPlus**<sup>™</sup>  
THE JAYCO<sup>®</sup> COMPETITIVE ADVANTAGE



*Extended Protection for  
New and Pre-Owned  
Travel Trailers*

# Protect your travel trailer with a JayPlus service agreement.



Extend the length of coverage for mechanical breakdown repairs beyond the manufacturer's warranty with the JayPlus service agreement. You can also increase

the resale value on your travel trailer since the agreement is easily transferable. The JayPlus service agreement program will provide exceptional service and efficient claims handling.



An RVDA endorsed product or service is one that has been extensively evaluated by the RVDA Association to assure quality, dependability and overall value. RVDA and the RVDA Education Foundation receive compensation from a Protective company for business generated by RV dealers.

This brochure is not a service agreement, but an outline of the JayPlus service agreement coverage. See your agreement for exact terms, coverage and exclusions.

# Types of coverage:

Service agreement programs for new and pre-owned travel trailers, 5th wheels, slide-in campers, pop-up campers, trailer only, tent trailers and live-in horse trailers.

## Platinum

Includes Standard components and Optional Packages and:

- Provides a greater level of protection compared to listed component coverages.
- Exclusionary coverage: every component is covered unless it is specifically excluded.
- Covers items such as gauges, switches, satellite systems, assistive devices (i.e. wheelchair/cart lifts); plasma screen TV's; and Aqua-Hot heating systems, just to name a few.

## Standard

Includes Trailer Only components and:

- Additional listed component coverage for water heater; waste system; fresh water; air conditioning/ventilation; range/oven; L.P. gas system; heating system; and refrigerator.

## Trailer Only

- Basic listed component coverage for the chassis frame, auxiliary powerplant/power steps, suspension, brake system and seals and gaskets associated with covered components.

# Additional Benefits\*:

Coverage for the following benefits begins on the date you purchase your service agreement. Deductibles do not apply to benefit reimbursement amounts.



## **Towing/Road Service** *(Sign & Drive)*

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Up to \$300 per occurrence. Towing costs for vehicle towing the covered travel trailer are provided.

Please see your coverage booklet for details.

### **Road Service Includes:**

- Jump Start
- Spare Replacement
- Fuel Delivery
- Lock-Out Service



## **Service Call**

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Up to \$75 per occurrence.



## **Travel Expenses**

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Up to \$100 per day for meals and lodging, maximum \$300 (3 days).



## **Food Spoilage**

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Up to \$75 per occurrence.



## **Fuel/L.P. Gas**

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Up to \$50 per occurrence.



## **Manufacturer's Deductible**

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Up to \$100 per occurrence.



## **Deductible Reduction**

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\$25 deductible reduction if Travel Trailer is returned to selling dealer for repairs.



## **Transferable Coverage**

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All the benefits and coverages of your service agreement are fully transferable to a private subsequent owner. (subject to qualification and transfer fees)



## **Repair Services**

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Repairs can be performed by the dealer who sold you the service agreement or at most authorized repair facilities in the United States and Canada.



## **Customer I.D. Cards**

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You will receive two wallet-size I.D.cards within 60 days after the purchase of your service agreement.



## **24 / 7 / 365 Claim Assistance**

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You will have access to a claims specialist 24 hours a day, 7 days a week, 365 days a year to provide you with claims assistance should a covered mechanical breakdown occur.

\*Certain additional benefits may not be available in some states due to state law restrictions. See Coverage Booklet for exact terms and conditions.

# Travel Trailer Component Coverage

## A. Trailer Only Coverage

### 1. Chassis Frame

Wheelbase frame landing gear; jack; coupler; brackets; hubs; spring hangers; welds; and winch stand. All components in the lift crank system (For Pop-Up Campers).

### 2. Auxiliary Powerplant/Power Steps

All internally lubricated parts of the powerplant engine; starter; switches; generator electrical components; power converter; inverter; voltage regulator; gauges; interior monitor/control panel; hydraulic door; and P.C. Board(s). Head and/or cylinder block if damaged by the failure of an internally lubricated part. Power Step System: coverage is only available for Power Step Systems which are factory-installed or factory-approved dealer-installed.

### 3. Suspension

Wheel bearings; coil and leaf springs; spindles, axle shafts; and actuators. Rubberized suspension components.

### 4. Brake System

Drums; master cylinder; hydraulic or electrical brake actuators; and backing plates.

### 5. Seals & Gaskets

All seals, gaskets, and sealing boots are covered for all covered components of your service agreement.

## B. Standard Coverage

Available On Park Models Only

All component groups listed in section A, in addition to the following component groups 6-13.

### 6. Water Heater

Burner assembly; tank; thermostat; thermocouple; gas valve; heating elements; electronic ignition assembly; wiring harness; switches; fittings and connections; control panel; and P.C. Board(s).

## 7. Waste System

Shower, toilet; sink(s); holding tanks; gate valves; fittings and connections.

## 8. Fresh Water System

Water pump; compressor; water tank; water lines; traps; fittings and connections; and faucets.

## 9. Air Conditioning/Ventilation

Compressor; evaporator; capacitors; relays; thermostat; heat strips; heat pump; condenser; accumulator; expansion valve; receiver dryer; blower motor; switches; electronic module; pressure cycling switch; ventilation fans; ducts; control panel and P.C. Board(s).

## 10. Range & Oven

Burner assembly; thermostat; thermocouple; burner valves; microwave oven; power hood; L.P. fittings and connections; and P.C. Board(s).

## 11. L.P. Gas System

Regulators; valves and gauges; mounting brackets; pig tails; gas lines; fittings and shut-off system.

## 12. Heating System

Furnace ignitor; burner assembly; thermocouple; gas valve; thermostat; blower motor; heat pumps; heat strips; L.P. fittings and connections; and P.C. Board(s).

## 13. Refrigerator

Thermostat; thermocouple; cooling unit; burner assembly; ignitor; L.P. fittings and connections; and P.C. Board(s).



# Optional Coverage Packages

Optional coverage packages only apply if you have paid the dealer an optional package surcharge (unless platinum coverage is selected) and the coverage is indicated on the Registration Page of your agreement. The covered components listed below are covered by your service agreement.

## 14. Deluxe Components

Rear monitor system; ice maker; freezer; dishwasher; washer/dryer (excluding belts and hoses); trash compactor; central vacuum cleaner system; external barbecue; kitchen center. Spot light system; carbon monoxide/smoke detector; alarm sensors; garbage disposal; electronic/remote entrance; thermometer; compass; central locking system; awning mechanism (excluding cover); door hinges; door handles and lock; interior/exterior light fixtures (excluding bulbs); electrical outlets.

## 15. Leveling Jack System

Mechanical, electrical, hydraulic. Coach leveling system. All components of the coach leveling jack system are covered by the agreement. Note: coverage is only available for leveling jack systems which are factory-installed or factory-approved dealer installed.

## 16. Slide-Out Room(s)

All components of the slide-out room(s) and raised roof extension system are covered by this agreement, including mechanical, electrical, and hydraulic components.

## 17. Audio/Video

TV (27" or less); antenna motors; VCR/VCP; rear stereo system (excluding speakers).



# Platinum Coverage

## C. Platinum Coverage

Platinum coverage protects all components except those identified in the coverage booklet as excluded. This means that all component groups (1-13) and all optional packages (14-17) are covered. The following is a list of many of the other covered components:

A/C components; assistive devices; automatic electrical switches and electrical connections; automatic winterize systems; awning hardware; awning motor; awning wind sensor; back-up alarm (factory installed); body mounts; CD changer (factory installed); ceiling fans (factory installed) (motor only); cigarette lighter; circuit breakers; clock 110V (not in VCR); coffee maker (factory installed); compartment freezers; compartment pneumatic supports; complete Aqua-Hot heating system; complete Morryde suspension system; control panel for inverter; converter/inverter complete (except fuses); cooling fan temperature switch; data ports; delay relay; diesel powered gen set's fuel system; dual cassette player (factory installed); DVD player (factory installed); electric fireplace; electrical boxes, wiring, electrical wiring in coach; entrance floor motor; external entertainment system; external freshwater system; fresh water pressure tank; fiberglass tub, freezer, refrigerator and icemaker door seals, exterior door (broken metal only), gas cut-off valve, re-ignitor, solenoid valve assembly, thermostats, water valve, ice maker (metal only), monitor panel and harness; front door locks; fuel filler tube and neck (for leaks and cracks only); furnace limit switch; generator fuel pump/carburetor; generator hour meter and remote switch; guidebars and rollers; heating and cooling and air conditioning (roof) metal hoses, metal couplings and fittings, capacitors, impellers, damper, cable-arm, overload switches, heat element assembly, gas valve, limit and sail switch, door (metal only), all automatic electrical switches; holding tank sensors; hot water heater pop-off valve; horn solenoids; electrical hoses, hydraulic valves and blocks; metal worm gear; intercom (factory installed); jake brakes; lavatory bowl; L.P. fireplace, burner assembly, gas valve L.P. gas tanks; lighting control panel; metal spotlight; metal ash tray; mud flaps; navigational system (factory installed); No Fuss flush system, OEM electronic FOBS; oven burner, oven hood and fan (metal only);

phone jacks; power cord; Plasma TV (factory installed); range safety valve, orifice, springs, (worn and broken), range manifold assembly, gas regulator, valves and range bi-fold cover (metal only), refrigerator 110 volt heat element; rear garage door system; reverse osmosis water system; roof horn system, roof TV antenna and head, manual or automated rotators, mercury switch, elevating gear (metal only), interior metal crank; safe; satellite radio; satellite system; security systems (factory installed); shore cord retractor; shower head, shower pan, shower stall, outside shower system (metal only); slide tray arm; solar cells; solar panels; sub floor and basement compartment gas struts (worn or weak), suspension shackles; swing hitch; tire pressure monitor; TV (any size); TV antenna (factory installed); two-piece shower enclosures; water heater orifice, DSI, control valve, re-ignitor, pressure valve; water purifier (metal only), hot water dispenser (metal only), water lines and fittings (metal only), drain valves and manifold tube (metal only), lines (metal only), on/off valve (metal only); weather center (factory installed); Web TV (factory installed).

Excluded components are explicitly listed in the coverage booklet.

All coverages are subject to exclusions. See your coverage booklet for details.



For more information, please contact:

## GAG'S CAMPER WAY, INC.

55151 210TH LANE

MANKATO, MN 56001

(507) 345-5858 (800) 714-7895

[www.gagscamperway.com](http://www.gagscamperway.com)

For inquiries please contact:

2345 Waukegan Road, Suite 210

Bannockburn, IL 60015

Claims: 888.756.5529

Emergency Road Side Assistance: 888.597.2865

All other: 800.323.5771

The JayPlus service agreement programs are administered by a Protective company and backed by Lyndon Property Insurance Company, also a Protective company. In Florida, the JayPlus service agreement programs are administered by The Advantage Warranty Corporation, contact information above. Florida License # 60071

To receive more information about Protective please visit our website at:

[www.protective.com/dealerservices](http://www.protective.com/dealerservices)

**Protective** 

*Doing the right thing is smart business.®*

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